

ELEVATE YOUR BRAND WITH VOICE



CHALLENGE

Businesses are urgently searching for ways to serve customers fast, seamlessly and around-the-clock by increasing self-service rates. But at the same time, they do not want to diminish the important human touch aspect of customer service. One-dimensional and text-based solutions are far from addressing these important issues.

SOLUTION

Text-to-Speech (TTS) is a powerful speech synthesis technology that can vocalize written text into audible speech with a human-like voice. The technology helps businesses to deliver high-quality self-service applications to customers while improving the experience.

Deliver human-like and personalized experiences to your customers and improve their conversational journeys.

BENEFITS



INCREASE SELF SERVICE

Our advanced speech synthesis technology delivers human-sounding voices that customers enjoy interacting.



IMPROVE EXPERIENCE

TTS technology is essential for any self-service application, but it has to be human-like voice for an improved experience.



REDUCE COST

When customers can interact with systems seamlessly, process automation and self-service rates increase.

BANK GIVES VOICE TO ITS ATMS FOR VISUALLY IMPAIRED CUSTOMERS

Using Text-to-Speech technology, one of the most reputable banks in Turkey, YapıKredi introduced voice-enabled ATMs to serve visually impaired customers.

1st

First bank to
introduce
voice-enabled ATMs

100%

Increased accessibility
for visually impaired
customers



Contributed to brand
reputation as
innovative and
customer-focused

DIFFERENTIATORS

Customized Solution

We can develop unique, natural-sounding, brand-specific voices with ease.

Voice Tuning

Speech rate and volume can be adjusted without compromising authenticity.

SSML Support

We provide more human-like experiences with pauses, numbers, date, time formatting and more.

Multi-Language

Currently, we give brands voices in more than 15 different languages, and we continuously work to add more options.

Fast Adaptation

We can develop and expand brand voices generated from limited voice samples.

Flexible Deployment

Our flexible API effortlessly integrates into client's services, solutions and applications.