

STRENGTHS

- Market-leading Speech Recognition**
SESTEK delivers >97% accuracy and customizable solutions, including industry terms and advanced TTS. No dependency on another vendor.
- Flexible LLM Solutions**
Enable private LLMs for data privacy and control, while supporting public LLMs like OpenAI.
- In-House Biometrics Expertise**
Advanced security and faster authentication with features like advanced voice-based security, emotion detection, and natural-sounding text-to-speech (TTS) technologies.
- Customizable Deployment Options for Data Privacy**
Offer on-prem, hybrid, SaaS deployments options, and private cloud solutions ideal for businesses with strict data privacy needs.
- All in One**
SR, TTS, NLU, orchestrator and design studio. All in a single solution. No need for 3rd party involvement.
- Advanced Multi-Language Bots Capabilities**
Deploy multi-language bots with tailored SR and support for multiple TTS options.

CONNECTIVITY

FEATURES

	SESTEK	kore.ai
Channel & Integration	Omni-Channel (Voice & Written)	Omni-Channel (Voice & Written)
Supported Languages	In-house Developed Speech Recognition in 40 Monolingual and 15 Multilingual models. + Outsourcing SR	Outsourcing 3rd party Speech Recognition services

FEATURE ANALYSIS

FEATURES

	SESTEK	kore.ai
Agentic AI	✓	✓
AWS Compliancy	✓	✓
Language Detection	✓	✓
Sentiment Analysis	✓	✓
Live Agent Application	✓	✓
Translation Services*	✓	✓
Showing Conversation Information/History	✓	✗
In-house Biometrics	✓	✗
In-house Speech Recognition (SR)	✓	✗
In-house Text-to-Speech (TTS)	✓	✗

*SESTEK has a separate product called Knowvu Virtual Translator.